

Islands business resilience fund

Frequently asked questions

Version 1.0 – 1 July 2025



Highlands and Islands Enterprise
Iomairt na Gàidhealtachd 's nan Eilean

Question	Response
What is the total value of the fund available?	It is £4.4m.
When can I apply?	12 noon Wednesday 2 July 2025 to 12 noon on Monday 1 September 2025
What will happen after I apply?	<ul style="list-style-type: none"> • 2 July - Launch of applications to fund • 2 July to 1 Sept - Processing of applications • 1 Sept - Closure of applications to fund • 2 Sept - Decision making commences • 15 Sept to 31 Oct 2025 - Payments to eligible applicants
What will be the value of grant available?	Depending on demand, we expect awards to range between £3000 for smaller organisations to £35000 for larger organisations.
Is the Fund first come first served?	No. If you meet all the eligibility criteria and HIE Terms and Conditions then you will be awarded a share of the fund.
How will the value of grant be decided?	We want to ensure that the entire £4.4 MILLION goes to support organisations that are eligible. Therefore, funding awards will be based on demand and size of organisations that are eligible for support.
When will payments be made?	No payments will be made until the closing date for applications has passed. The final date for submission of applications is 1 September 2025 and we expect decisions to be made at the earliest opportunity after the closing date. We expect to make any final payments by 31 October 2025.
How do I calculate annualised employee numbers?	<p>Employee numbers will depend on the number of hours worked by each individual.</p> <p>A full time equivalent (FTE) post is 30 hours minimum but could be 35 to 40 hours according to your organisation's normal working hours.</p> <p>For part-time staff year-round add 0.5 of a post and the same for full-time seasonal.</p> <p>For part-time seasonal staff count 0.25.</p>
What islands are included in the fund?	Arran, Benbecula, Berneray, Colonsay, Eriskay, Grimsay, North Uist and South Uist

How were the eligible islands selected?	<p>The fund is designed to support island organisations who have suffered the most disruption in terms of cancellations to their ferry services over the past 3 years.</p> <p>HIE staff carried out detailed analysis of data provided by Scottish Government. The data was based on information and statistics provided by Transport Scotland and CalMac relating to the ferry disruption.</p> <p>Average disruption to ferry services across the CalMac network is around 6-7%.</p> <p>However, some islands have experienced much higher than average disruption (15% or more): South Uist, Colonsay, North Uist, Eriskay, Benbecula, Berneray, Grimsay and Arran. Therefore, these islands were selected for support.</p>
What are the eligible sectors?	<p>Eligible sectors are:</p> <ul style="list-style-type: none"> • Retail outlets including retail sales in stalls, markets etc. • Cafes, restaurants and other eateries • Hotels, B&Bs and other accommodation providers e.g. youth hostels, campsites • Visitor attractions including museums, art galleries, indoor/outdoor leisure facilities and events. • Taxi, bus, cycle and other land-based transport operators • Tour operators and guides, including guides offering bespoke experiences such as retreats, small boat tours, whale watching, fishing etc. • Processing/manufacture of perishable food and drink items e.g. fresh seafood (this excludes alcoholic drinks) • Transport and storage of perishable food and drink items e.g. fresh seafood (this excludes alcoholic drinks)
How were the eligible sectors selected?	<p>The funding focuses on the sectors most affected by disruption and therefore businesses where resilience funding will make the most impact going forward.</p> <p>Intelligence was gathered from industry groups and the wider business sector.</p>
What types of organisations are eligible?	<p>All types of businesses, social enterprises and community organisations who meet the eligibility criteria may apply.</p>
I am self-employed but I also have a job	<p>No. Self-employed individuals may only apply if their income from self-employment is more than any other income</p>

working for another business. I earn more from my other job- can I apply?	(including pensions). For example, if you receive an annual pension of £30k and you earn £22k from running a B&B you cannot apply as your main income is your pension and it is more than your income from your B&B.
I own multiple businesses in eligible sectors in eligible islands, can I make an application for each?	An application can be made for each individual trading entity, if they meet the specified criteria.
I was a sole trader, but only recently became a limited company. How do I apply?	An application can be made as your current entity. However, evidence of your trading as a sole trader, prior to 1 April 2024, should be provided.
I had to close my business. Can I still apply?	No, you must be trading and intend on continuing to trade in the eligible sectors for the next 12 months.
What are the obligations and the obligation period.	The obligations are contained in HIE's terms and conditions which you will need to agree in order to receive the grant funding. You will need to comply with the obligations for one year (the obligation period). .
What is a registered address?	A registered address is the official, legally registered location of a company or LLP (Limited Liability Partnership), used for official correspondence from Companies House and other government bodies. It must be a physical address in the country of incorporation (England, Wales, Scotland or Northern Ireland) and is publicly available.
What is a trading address?	A trading address is the physical location where a business carries out its day-to-day operations and receives correspondence. It's the address where the business operates from and where customers, suppliers and other contacts can find the business. This could be a commercial property like an office or shop, or even a home address if the business is run from there. Unlike registered addresses, trading addresses do not have to be made publicly available.

How do I apply?	<p>Please apply through the online application form https://www.hie.co.uk/support/browse-all-support-services/islands-business-resilience-fund-2025/ Fund will be open until 1 September 2025 at 12 noon. To apply you need to be an organisation trading out of one of the eligible islands and in an eligible sector. You will need to provide:</p> <ul style="list-style-type: none"> • evidence of turnover – this could be annual accounts or for self-employed, the income and expenditure account that you submitted as part of your last tax return (end of January 2025) • for self-employed applicants, an HMRC document showing your Unique Tax Reference (UTR) number • recent bank statement – clearly showing account name, account number and bank sorting code. <p>Award decisions are expected to be made at the earliest opportunity after the closing date with all award payments made by 31 October 2025.</p>
How will I know what is happening?	<p>On submission of your online application form, you will see an on-screen confirmation message. You will later receive an acknowledgement email from a member of the HIE team within 10 days. Your application will then be assessed and decisions made at the earliest opportunity after the Fund closes on 1 September 2025.</p>
Is there an appeals process?	<p>There is NO appeals process. We are unable to consider a complaint purely relating to dissatisfaction as to the outcome of a funding decision. However, if you have identified a specific process failure relating to your application then you may wish to make a formal complaint. See our formal complaints process for more information.</p>
I am not eligible; what help is there for my business?	<p>Contact your local Business Gateway office. Business Gateway is the universal business support service across Scotland [Business Gateway Business Gateway]. Support can also be accessed on the Find Business Support website which lists support available from the public sector. See your options for grants, funding, advice, help, events and more – all in a single location [https://findbusinesssupport.gov.scot/]</p>